

STUDENT SATISFACTION SURVEY

S.K.Somaiya college is conducting a Student Satisfaction Survey regarding Teaching – Learning and Evaluation, which will help to upgrade the quality in higher education. A student will have to respond to all the questions given in the following format with her/his sincere effort and thought. Her/his identity will not be revealed.

A) What degree program are you pursuing now?

- Bechlors
- Masters
- M.Phil
- Ph.D
- Other

B) What subject area/ Faculty are you currently pursuing?

- Arts
- Commerce
- Science
- Professional
- Others

Name of the student (in full)

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Roll No

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Students ID No (as on ID card)

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Class

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Division

- A
- B
- C
- D
- E
- F

Q.1) How much of the syllabus was covered in the class?

- 4 – 85 to 100%
- 3 – 70 to 84%
- 2 – 55 to 69%
- 1– 30 to 54%
- 0 –Below 30%

Q.2) How well did the teachers prepare for the classes?

- 4 –Thoroughly
- 3 – Satisfactorily
- 2 – Poorly
- 1 – Indifferently
- 0 – Won't teach at all

Q.3) How well were the teachers able to communicate?

- 4 – Always effective
- 3 – Sometimes effective
- 2 – Just satisfactorily
- 1– Generally ineffective
- 0– Very poor communication

Q.4) The teacher's approach to teaching can best be described as

- 4– Excellent
- 3 – Very good

- 2 – Good
- 1 – Fair
- 0– Poor

Q.5) Fairness of the internal evaluation (class test/project) process by the teachers.

- 4 – Always fair
- 3 – Usually fair
- 2 – Sometimes unfair
- 1 – Usually unfair
- 0– Unfair

Q.6) Was your performance in assignments discussed with you?

- 4 – Every time
- 3 – Usually
- 2 – Occasionally/Sometimes
- 1 – Rarely
- 0– Never

Q.7) The institute takes active interest in promoting internship, student exchange, field/industrial visit opportunities for students.

- 4 – Regularly
- 3 – Often
- 2 – Sometimes
- 1 – Rarely
- 0– Never

Q.8) The teaching and mentoring process in your institution facilitates you in cognitive (thinking), social and emotional growth.

- 4 – Significantly
- 3 – Very well
- 2 – Moderately
- 1 – Marginally
- 0– Not at all

Q.9) The institution provides multiple opportunities to learn and grow.

- 4 – Strongly agree
- 3 – Agree
- 2 – Neutral
- 1 – Disagree
- 0– Strongly disagree

Q.10) Teachers inform you about your expected competencies, course outcomes and programme outcomes.

- 4 – Every time
- 3 – Usually
- 2– Occasionally/Sometimes
- 1 – Rarely
- 0– Never

Q.11) Your mentor does a necessary follow-up with an assigned task to you.

- 4 – Every time
- 3 – Usually
- 2– Occasionally/Sometimes
- 1 – Rarely
- 0 – I don't have a mentor

Q.12) The teachers illustrate the concepts through examples and applications

- 4 – Every time
- 3 – Usually
- 2– Occasionally/Sometimes
- 1 – Rarely
- 0– Never

Q.13) The teachers/mentors identify your strengths and encourage you with providing right level of challenges.

- 4 – Fully
- 3 – Reasonably

- 2 – Partially
- 1 – Slightly
- 0– Unable to

Q.14) Teachers/mentors are able to identify your weaknesses and help you to overcome them.

- 4 – Every time
- 3 – Usually
- 2– Occasionally/Sometimes
- 1 – Rarely
- 0– Never

Q.15) The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process through student feedback

- 4 – Strongly agree
- 3 – Agree
- 2 – Neutral
- 1 – Disagree
- 0 – Strongly disagree

Q.16) The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies (for example case studies, quiz, GD, role play etc) for enhancing learning experiences.

- 4 – To a great extent
- 3 _ Moderate
- 2 – Some what
- 1 – Very little
- 0 – Not at all

Q.17) Teachers encourage you to participate in extracurricular activities

- 4 – Strongly agree
- 3 – Agree

- 2 – Neutral
- 1 – Disagree
- 0 – Strongly disagree

Q.18) Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.

- 4 – To a great extent
- 3 _ Moderate
- 2 – Some what
- 1 – Very little
- 0 – Not at all

Q.19) What percentage of teachers use ICT tools such as LCD projector, Multimedia, PPT, google classroom, videos etc while teaching.

- 4 – Above 90%
- 3 – 70 – 89%
- 2 – 50 – 69%
- 1 – 30 – 49%
- 0 – Below 29%

Q.20) The overall quality of teaching-learning process in your institute is very good.

- 4 – Strongly agree
- 3 – Agree
- 2 – Neutral
- 1 – Disagree
- 0 – Strongly disagree

Q.21) Give three observation / suggestions to improve the overall teaching – learning experience in your institution.

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